Blytheville Police Department

201 West Walnut Street Blytheville, AR 72315 (870) 763-4411

Ross A. Thompson Chief of Police

Ricky Jefferson Asst. Chief of Police

The Blytheville Police Department strives to meet the publics' expectation of efficient, fair and impartial service from our law enforcement officers. We understand that on occasion the outcome of the interaction between citizens and law enforcement may not be as expected. For such occurrences, we have a process in place for citizens to file a citizen response concerning police services.

If you have had such experience you may contact the department at anytime at 870-763-4411 and request to speak to the on-duty supervisor. While most issues can be handled at this level on occasion a citizen may wish to document their complaint. Although any form of communication is accepted, we provide a citizen response form for your convenience. You may return the form in person, mail or fax or e-mail it to the:

Blytheville Police Department 201 W. Walnut Blytheville AR 72315 Fax 870-762-2677 Attn: Chief of Police chiefrossthompson@blythevillepd.org

Complaints of a less serious nature may be handled by the employee's immediate supervisor; complaints of a serious nature may generate an Internal Affairs Investigation. Each complaint is investigated and all efforts to complete them in a timely manner will be made. At the conclusion of an investigation, one of the following dispositions may be given:

Unfounded - The act complained of did not occur

Exonerated - The act occurred, but was justified, lawful and proper

Not Sustained - Insufficient evidence available to prove or disprove the allegation

Sustained - The act did occur and constitutes misconduct

The Blytheville Police Department is committed to providing the community with professional police services and will continue to make every effort to ensure the publics trust and confidence is kept.

201 West Walnut St Blytheville, AR. 72315 This area for department use Date / Time Chief of Police 870-762-0405 Received: Fax 870-762-0425 Who / How Received: The Blytheville Police Department is committed to providing the very best possible service to our citizens. In the event you feel that we may have failed Case / to meet your standard or that we may have exceeded your expectations, you CAD# may file a formal response by filling out this form. **Citizens Name Address** City State ZIP **Phone Date and Time of Occurrence** Location or address of Occurrence Describe event Witnesses Name Address and Phone Signature of any Assisting Employee Signature

BLYTHEVILLE POLICE DEPARTMENT

CITIZEN RESPONSE FORM